



September 20, 2017

Dear Lutheran Services Carolinas Family:

You have seen news coverage about the emergency response following the recent hurricanes in Florida, Texas and along the Gulf Coast. Our prayers and thoughts are with the victims of these natural disasters. You have seen news reports about the evacuations of people and institutions. Our mission statement is: "Empowered by Christ, we walk together with all we serve." Walking together starts with safety, so I want reassure you that the safety of the people we serve is our top priority.

Each of our senior living and long term care communities, foster families, homes for people with developmental disabilities, etc. has a detailed disaster plan. Each of our senior communities has a generator, and LSC's four newest communities have a generator that will operate the entire building. The plan for our communities and group homes includes procedures for sheltering in place as well as evacuating safely, if that is necessary. We ensure that food, water and medical supplies are available. We also have detailed plans for communicating with family members during an emergency.

Having a plan is important, but it's just the first step. Our staff has taken time to practice implementing our emergency procedures. Throughout the year, we conduct regular fire drills as well as other disaster training. We work closely with our local first responders, including fire and police departments as well as the power company, food suppliers, water supplier, etc. to ensure we have their support during any situation that occurs.

We are entrusted with the care of our parents, grandparents, children, and friends. Each day, we do all we can to fulfill that promise. That includes being prepared for all circumstances, including natural disasters or other emergencies. While complete preparation is impossible as disasters are so unpredictable and unique, we commit to routine planning and preparation to do our best.

Please be in touch with us if we can answer any questions or concerns.

Thank you for your time.

Yours in Christ,

A handwritten signature in black ink, appearing to read "Ted W. Goins, Jr.", is written over a thin green horizontal line.

Ted W. Goins, Jr.  
President